



Xtend Shared Branching Dispute Form

Credit Unions utilizing Xtend Shared Branching are responsible for meeting the requirements of the Xtend Shared Branching Policy/Procedure Guide. When situations arise resulting in unmet expectations it is the responsibility of individual credit unions to consult the manual and to work amongst each other collaboratively to resolve the situation.

From time to time a credit union may need assistance in the translation of the Policy/Procedure Guide. Additional assistance may be requested from Xtend Shared Branching Advisory Committee.

To request assistance please complete the following:

Today's Date: _____

Name of Reporting Credit Union: _____

Contact Name: _____

Phone Number (including extension): _____

Date of Occurrence: _____

Xtend Shared Branch Credit Union Involved: _____

Detailed Explanation of Occurrence:

Send or submit completed dispute forms via email to info@xtendcu.com* and our Advisory Committee will provide additional assistance as needed.

*Please be mindful of any private/personal data (if included) when submitting your form. Always be sure to transmit private/personal information in a secure manner (ie: via secure, encrypted email).