

Xtend Shared Branching

New Feature



The Xtend Shared Branching Committee is excited to announce that we have rolled out a new feature, XSB Phone Op Transfer. This new feature is solely for serving your own members. When a member calls your credit union and would like to transfer funds to an Xtend Shared Branching credit union account they are now able to do so. Convenient? Oh, yes!

Xtend Shared Branching is a 100% peer run solution, making it unlike any credit union solution out there. A committee of Xtend Shared Branching Participants have developed Xtend Shared Branching into what it is today; a convenient tool for your members. Features such as auto settlement, XSB Phone Op Transfer tool and many more are a direct result of a credit union idea. We think that's pretty darn cool.

Shared Branching Phone Op Transfer

Verification Procedures

This process is used solely for serving your own members. Use your own policies and procedures on validating your own member's identity. Member needs to have account number, suffix and first 3 digits of last name of primary S/B Credit Union account. Keep in mind, member's last name could contain special characters.

Transferring TO another S/B CU Procedures

Can complete transfer if member is NOT on S/B Credit Union account. The transaction limit amount of transfer is based on credit union discretion.

Transferring FROM another S/B CU Procedures

Transfers from another S/B CU account must be completed by primary member, as you are unable to verify joint member through Phone Operator. However, if transfer needs to be completed for joint owner, the member will need to be verified through the teller system. Once joint owner is verified, Phone Operator transfer can be completed. The transaction limit amount of transfer is based on credit union discretion.

Error Correction Procedures

All error corrections should be completed using the Shared Branching Teller Correction Form.

For a complete list of locations and hours, visit us online at search.xtendcu.com.



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